

ONE-STEP

Payment Processing System

The Total
Payment Processing
Solution for
Higher Education,
Government,
Utilities
and Businesses



ONE STEP

Payment Processing System

The Industry Standard for Managing Payments

Short lines. Superior service. Financial management. Investment protection. These are the measures of an efficient payment-processing environment. CORE Business Technologies' One-Step Payment Processing System handles any type of payment – walk-in, back-office or Internet – and transforms your organization into a service-driven, productive team.

CORE's One-Step solution combines advanced technology, outstanding service and know-how to fit the way you do business. Since 1983, CORE has successfully adapted One-Step to the unique needs of government, utilities and higher education clients. CORE wants to be part of your team, producing the same superior results that have benefited hundreds of clients and thousands of users.

On the desktop or networked, One-Step leverages your existing investment. It is the only payment processing enabler on the market today with the flexibility to support your organization's goals well into the future.

One-Step for Government

CORE networks One-Step with host systems for tax collection, accounting and decision-making, insuring all work together seamlessly. Direct access of constituent information quickly identifies outstanding balances, credits and payments due. Tax, utility and accounting calculations are custom-designed and transparent to the cashier.

Our people are getting things done with One-Step. Error rates are down, and efficiency is up. CORE's technical support is tremendous.

*A Municipal Treasurer
in Michigan*



One-Step for Utilities

One-Step posts accurate information directly to CIS, billing and related systems. It readily processes mixed-tender payment of multiple utility bills at remote locations. Time-sensitive updates, such as “pending service disconnect” or “past-due balances,” are completed real-time. OCR, bar-code and magnetic-stripe input reduces errors and boosts productivity.

CORE provided the solution that we couldn't find elsewhere. They helped us install One-Step, and it's bullet-proof.

*An Installation Project Leader
at a Florida Utility*



Benefits and Features

Higher Productivity

- Fast, flexible payment entry for any tender
- Keyless input – OCR, mag-stripe or bar code
- Real-time or batch processing and updates
- On-line transaction journal
- Unique *Configure* program for on-line maintenance

Better Customer Service

- Easy processing of multiple and/or mixed-tender
- On-line credit/debit/smart card processing
- Customized receipts and validations

- Single-step post, pay and void
- Remote-site processing capability

Stabilized Operations

- Extensive, user-defined screen design capability
- Stand-alone desktop and/or networked application
- Interface to any CIS, SIS and CICS program
- Auto-recovery for continuous processing

Improved Management

- Real-time identification of delinquent accounts
- Timely, comprehensive management reports

- On-demand tender totals and customized reporting
- Simplified end-of-day balancing
- Comprehensive security for all functions and features

Investment Protection

- Designed for Windows NT, 95 and 98 platforms
- Fully adaptable to any organizational need
- Redundant back-up storage of transaction data
- Industry-standard database (ODBC)
- Compatible with all hardware platforms

One-Step for Higher Education

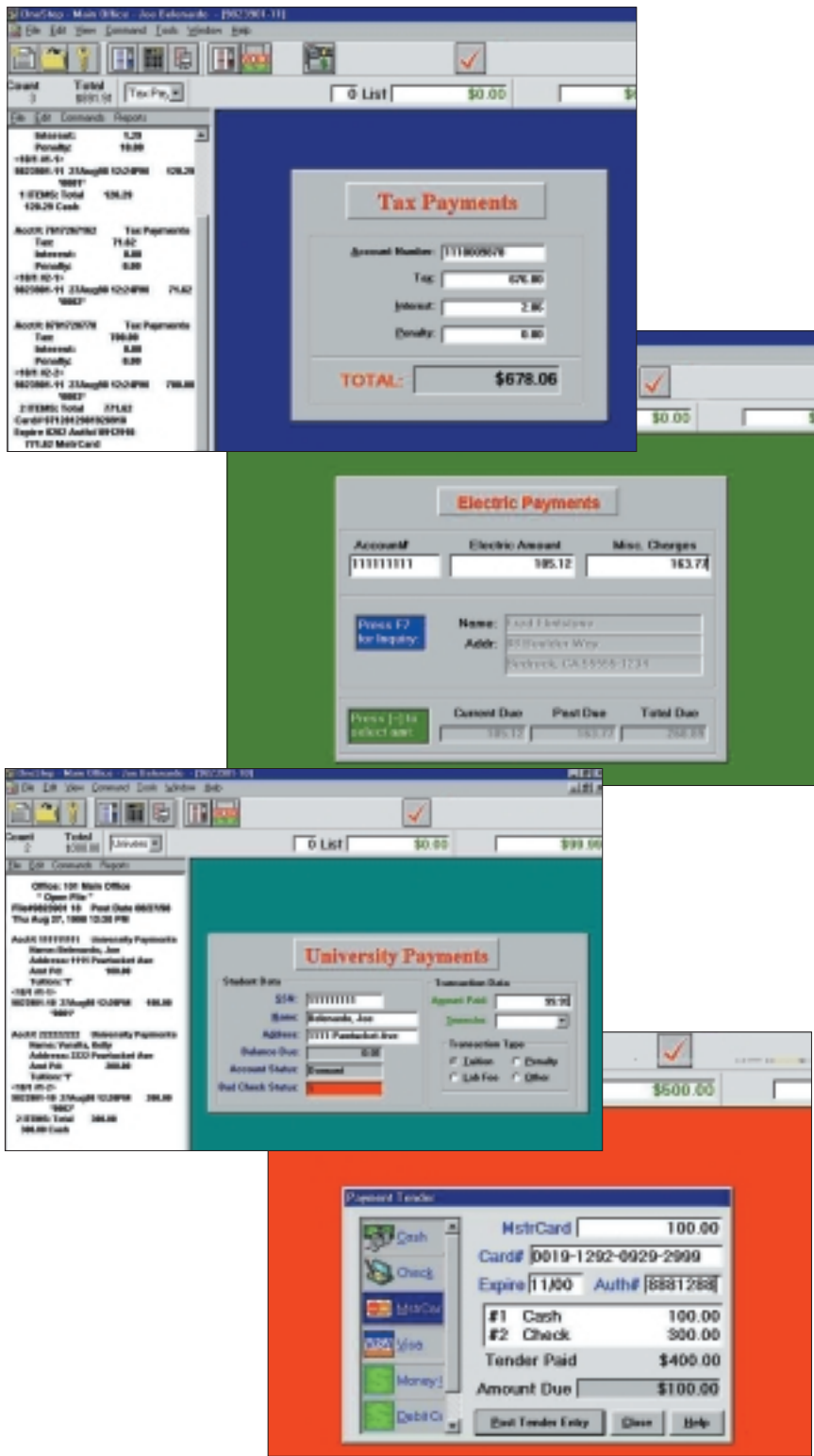
One-Step's flexibility handles any payment in any campus environment. CORE's technical experts will integrate One-Step with PeopleSoft, SCT, Oracle or your own proprietary application. Date-sensitive tuition calculations, distributions and deposits are performed quickly. Other valuable features include check printing, secure credit/debit card processing and voice response/Internet integration.

Our students tend not to hold receipts in high regard. One-Step's tracking capabilities are marvelous, and CORE raises the bar when it comes to responsiveness and expertise.

*A Cashier at a
Major Midwest University*



Views of Typical One-Step Payments



Our Services

CORE's technology engineers are industry-certified and experienced in standard PC and networking platforms. These are our service offerings:

- Design, networking and systems integration
- Customized development and training
- Installation, implementation and testing
- Hotline support
- Ongoing maintenance

CORE's current business relationships include:

- Novell Platinum Dealer
- Oracle Business Alliance Partner
- Microsoft Development Partner
- Solutions provider for IBM, Compaq, HP, Unisys and others

Our Commitment

CORE is dedicated to serving customers with advanced-technology products and services that create, store, image, process and distribute information. To enhance our value, we continually build our internal skills and engage in favorable partnerships with leaders in the technology industry. We help our customers compete for the future by staying ahead of the industry change curve and offering opportunities for their success.

CORE Business Technologies

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